



## 2.5 EVALUATION PROCESS AND REFORMS

**2.5.2. Percentage of student complaints/grievances about evaluation against total number appeared in the examinations during the last five years**

Academic Year	Number of complaints/ grievances about evaluation	Number of students appeared in the examination
2022-2023	48	3510
2021-2022	38	3521
2020-2021	5	3640
2019-2020	2	3621
2018-2019	53	3557
<b>Total</b>	<b>146</b>	<b>17849</b>

**Percentage of student complaints/grievances**

$$\text{about evaluation} = \frac{146}{17849} = 0.82 \%$$

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